

# Dolphin Subscriptions User Manual:

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# Installation:

**NOTE:** It is recommended that you un-install the Membership Module before using Dolphin Subscriptions

- 1. Navigate to the DOLPHIN\_ROOT/modules/ directory
- 2. Upload the 'harvest' folder to this directory.
- file structure should look like DOLPHIN\_ROOT/modules/harvest/dolphin\_subs/
- 3. Login to the admin panel and Navigate to Tools->Modules
- 4. Find 'Dolphin Subscriptions` under the not-installed box.
- 5. Check the box beside it and hit install

### Troubleshooting:

<u>Error: Module not compatible with version of Dolphin.</u> Fix: Upgrade your site to the latest version or contact us to make the module compatible

### Database Error:

Fix: Something went wrong with your installation and you might need to contact us to repair.

# **Configuration:**

## **Basic Settings**

1. After installation, Click 'Dolphin Subs' on the main admin menu on the left

- 2. Navigate to System Setup->System Configuration
- 3. Under Site Settings Enter the site name, Slogan, and edit the url and email as you need.

## Configuring payment processor

(Alertpay and Authorize.net covered and the end)

Paypal:

- 1. After installation, Click 'Dolphin Subs' on the main admin menu on the left
- 2. Navigate to System Setup->System Configuration
- 3. Under Payment Settings Choose paypal and enter your paypal business account email
- 4. Choose if you want to use a test account or not.
- 5. Select the full URL for Paypal IPN. (Image 1)
- Copy this url and login to your paypal account at <u>www.paypal.com</u>

### Image 1

Paypal IPN URL:

Set up paypal IPN Using this link:

arvest/dolphin\_subs/payments/paypal/ipn.php

6. In your paypal account, Under 'My Account' hit Profile. Then click 'Instant Payment Notification Preferences' *If Instant Payment Notifications are disabled, enable them using the URL copied from*  the Dolphin Subs admin panel.

IMPORTANT: If you have another application that needs your paypal account's IPN, then enter that secondary URL in the 'IPN Re-Direct' Field (Image 2)

#### Image 2

Enter IPN address to re-direct notifications.

IPN Re-Direct:

Example: http://www.scr.com/ipn.php

# **User Management Settings**

**1. Default Membership Setting:** This is the default membership that users will be added to when joining the site. Can be left as Standard, or Set as one of the memberships you create.

**2. Expire Notification Days**: The number of days before membership expiration members will be notified

**3. Single notification:** If checked, membership expiration will only be sent once. Unchecked will be sent everyday.

**4. Offer Trials and Trial Length:** Set whether your users will be given trials and how long they will be in days.

**4. Enable/Disable Auto Redirect:** This feature will re-direct any Standard Users to upgrade their subscription based on the pages selected in the **Redirect Menu Items.** Guests will be re-directed to the Join page, and Standard users will be re-directed to upgrade to a subscription.

**6. Redirect Menu Items:** The selected items will be restricted to Subscribed members only. Non-Subscribed members will be re-directed to upgrade their memberships. (*The basic Info pages are not added to this list, ie. Help, Contact Us, Terms, Privacy, About Us*) (Image 3) *Image 3* 



(Ctrl+Mouse Click) to add single selection

# User Setup:

Every member of your dolphin site is listed here and you can add, edit and delete users from this page. (NOTE: If you delete a member from here, they are removed from the dolphin database because they are integrated.)

## User actions:

1. Set Active/Ina	<u>ictive</u>				_
ZaidAbu	484	Zaid Abu	name@yourdomain.com	2010-05-23 09:31:00	
2. View Membe	rship Level				_
ZaidAbu	484	Zaid Abu	name@yourdomain.com	2010-05-23 09:31:00	
<u>3. Edit Member</u>	<u>s Info</u> (Email, N	/lembership	Type, etc)		
ZaidAbu	484	Zaid Abu	name@yourdomain.com	2010-05-23 09:31:00	
4. Delete Memb	er				
ZaidAbu	484	Zaid Abu	name@yourdomain.com	2010-05-23 09:31:00	

# Membership Setup:

Navigate to Membership Setup->View Memberships.

(Silver and Gold are demonstration memberships and can be deleted or edited to suit your site)

Membership Settings:

1. Free Membership: Means that there will no charge to join this membership.

2. Public Membership: Yes means the membership will be available to the front-end users to join this membership.

### 1. Add New Membership

Click on 'Add New Membership

Choose a Title, If the membership will be Free, then add a description and an Image to represent the membership (*Will show up where users choose a subscription- Image 4*)

# Available Memberships Image Title Rates Silver22 A sample membership allowing some features. Description Accentration Accentr

**Membership Rates:** Rates are different payment levels or intervals for each Membership. For Example: The Silver Membership can have a weekly rate, monthly rate and so on. Each with different prices. This is useful if you want to offer many different membership options.

You can also make it very simple. If you only wanted 3 Memberships: Monthly, Quarterly, and Annually, then you would create these three memberships, then create 1 Rate for each.

### 2. Add Membership Rates:

1. Navigate to Membership Setup->View Memberships then click on the edit button for whichever Membership you want to add a Rate to.

2. Under "Viewing Rates for Membership Leve-> XXXXX", Fill out the necessary Rate Information and Hit 'Add Rate'. This rate will then show up on the front end as an option for this membership. (See IMAGE 4)

### 3. Edit Membership Rates:

1. Navigate to Membership Setup->View Memberships then click on the edit button for whichever Membership you want to edit a Rate for.

2. Click the small edit (Pencil) beside the Rate and edit as necessary.

### 4. Membership Actions

The membership actions are the Dolphin Core actions that are created by the site based on the installed modules. They are listed in the order that the modules were installed.

You can set the action to Allowed for each Membership you create, and Enter the number of allowed action per number of hours.

**Example**: If you wanted to limit this Membership to send greeting 5 times per day, You would set the action to Yes, enter 5 for 'Number Allowed' and 24 for 'Reset Every'.

Action Name	Action Allowed	Number Allowed	Reset Every (In Hours)
Send Greetings	OYes ONo		
/iew Profiles	©Yes <sup></sup> ●No		
Vote	©Yes <sup></sup> ●No		
Send Messages	©Yes <sup>●</sup> No		1

## **Payments:**

Payments are pretty basic, they keep track of the payments made to the module and display a chart on the home page showing sales over the last year.

### 1. Add Payment:

If someone pays you by an alternative method, like cheque, you could add the payment by Navigating to Membership Setup->View Payments, Then click 'Add Payment'.

Choose the Username/ Email of the user, Select the membership type and rate they paid for, then amount and hit 'Add Payment'.

## **Customization:**

Since our latest version we have greatly improved the CSS structure of the module, making it much easier to integrate into any site with a few simple changes to a single CSS.

This file is located in the Root Directory of the Module:

DOLPHIN\_ROOT/modules/harvest/dolphin\_subs/dolphin\_subs.css

- 1. Styles under this first section will edit elements of the current membership block: (Image 5)
- /\* Membership Page Account Info Block

### IMAGE 5

Current Membershi	P 🦢	
Account Informati	on	
Member Since:	May/22/2010	
	embership Type: Gold	
Membership Type:	Gold	
Membership Type: Subscription Inform	Gold mation	
Membership Type: Subscription Inform Payment Type: Start Date:	Gold Mation Alertpay Jul/21/2010	
Membership Type: Subscription Inform Payment Type: Start Date: Expiry Date:	Gold Mation Alertpay Jul/21/2010 Jul/24/2010	

1. Styles under this first section will edit elements of the current membership block: (Image 6)

### /\* Membership Page Membership Levels Block

```
*/
```

### IMAGE 6

Silver22	Select Rate 💌
A sample membership allowing some features.	ALERTPAY Subscribe
Gold	Select Rate 💌
A full-access Sample membership	Already Subscribed

# **Translation:**

Everything in the Dolphin Subs Module is setup in Language Keys and can be easily translated to which ever language you need.

To edit language strings Login to the Dolphin admin panel, and Choose Settings->Language Settings and search for the string you want to translate. When I shows, up choose it and add the string to the new language you would like to display.

# Instructions for setting up Alertpay IPN:

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- Go to Dolphin Subscriptions admin panel.
- Choose System Setup->System Configuration
- Select Alertpay
- Enter your Alertpay account Email
- Enter your Alertpay IPN Security Code
  - Note: To get code
  - a. Login to alertpay account and Hit Business Tools from the main menu.
  - b. Choose IPN Setup and Enter your Transaction PIN
  - c. Copy the Security Code
- Copy the Alert URL Link that was autogenerated for you
- Paste the link in IPN setup of your Alertpay Account.

# Instructions for Setting up Authorize.net SilentPost URL:

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- Go to Dolphin Subscriptions admin panel.
- Choose System Setup->System Configuration
- Select Authorize.net
- Copy the SilentPost URL that was autogenerated for you

Login to account.authorize.net Go Account->Settings Click "Silent Post URL" Paste the link and Save.